

Annual Report 2008

Submitted by
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ERIE COUNTY DEPARTMENT OF JOB AND FAMILY SERVICES

Mission Statement

We, the staff of the Erie County Department of Job and Family Services are dedicated to serving our community by providing services that enhance the quality of family life. We value and depend upon our partnership with other agencies and private citizens. We advocate self-sufficiency for our consumers. We shall conduct our work or business in an environment that promotes professionalism and values diversity.

FAMILY AND WORKFORCE SERVICES UNIT: Monthly average of services delivered:

- 229 applications per month
- 16 PRC applications per month
- 50 OWF Cash cases with/adult (traditional “welfare”)
- 221 OWF Cash cases children only
- 102 Disability Assistance Cases
- 20 DA Medical Cases
- 3654 Food Stamp Cases
- 3689 ADC-RM (Family & Children Medical) Cases
- 520 Nursing Home Cases
- 119 Spend Down Medicaid Cases
- 265 Nursing Home Waiver
- 52 Day Care applications
- 628 Day Care Cases
- 9 Help Me Grow Applications processed
- \$9895.00 Fraud Collections

Workforce Unit: Your Job Store

- 15438 Customers through Job Store

CHILD SUPPORT ENFORCEMENT UNIT:

- Processed \$16771324.42 in support;
- Served 8540 cases;
- Responded to 31,666 telephone calls;
- Responded to 106,878 email inquiries
- Served 4,246 walk-ins;
- 242 emancipations processed;
- 1239 new cases
- 938 cases closed.

CHILD WELFARE AND SOCIAL SERVICES:

- 661 child abuse/neglect/dependency investigations including 1306 child
- 39 licensed foster homes
- 92 children were in agency custody during the year with
- 23 placed in relative care
- 99 children received ongoing services within their homes
- 92 children received ongoing casework services
- 6 adoptions
- 191 Team Decision Making meetings were held
- 27 elderly citizens received adult protective services

FISCAL UNIT:

Public Assistance Benefits Issued:		
OWF		\$952,896.00
Food Stamps		\$8,974,273.00
		\$62,762,022.00
Medicaid		0
Disability Assistance - Cash		\$150,834.20
Disability Assistance - Medical		\$51,311.52
NET		\$13,932.36
PRC		\$143,212.37
	Total	\$73,048,481.45
Other Services:		
Help Me Grow		\$315,422.84
WIA ITA/Contracts/JS/ML		\$737,771.15
PRC Contracts		\$168,219.73
IV-D Contracts		\$169,053.85
	Total	\$1,390,467.57
Day Care		\$3,152,532.53
Children Services		
Foster Care/Residential		\$2,133,355.98
Adoption Services		\$92,763.59
Other Costs		\$185,511.92
	Total	\$2,411,631.49
Operational/Other		\$6,798,454.51
Child Support Payments		\$16,771,324.42
	Total All	\$103,572,891.97